

STANDARDS COMMITTEE – 21ST JANUARY 2009

SUBJECT: COMPLAINTS TO THE OMBUDSMAN

REPORT BY: MONITORING OFFICER

1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted for formal investigation for the reasons he has indicated or that he is satisfied with the action taken:-

| (a) | Planning | (3) |
|-----|-------------------------------|-----|
| (b) | Social Services | (1) |
| (c) | Housing | (3) |
| (d) | Garage Leases | (1) |
| (e) | Alleged Anti Social Behaviour | (1) |
| (f) | Highways | (3) |
| (g) | Personnel | (1) |
| (h) | Playing of Ball Games | (1) |
| | | |

2. The following complaints remain at the enquiry stage or are awaiting determination:-

| (a) | Duty of Care | (1) |
|-----|-----------------|-----|
| (b) | Social Services | (3) |
| (c) | Housing | (2) |

| Author: | J.A. Fairfax, Members Services Manager |
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| Consultees: | D. Perkins, Monitoring Officer |

Background Papers: Correspondence from the Ombudsman